

Roborock Flexi Pro

Wet and Dry Vacuum Cleaner User Manual

Read this user manual with diagrams carefully before using this product and store it properly for future reference.



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Safety Information

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

- READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE).
- Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

WARNING

To reduce the risk of fire, electric shock or injury:

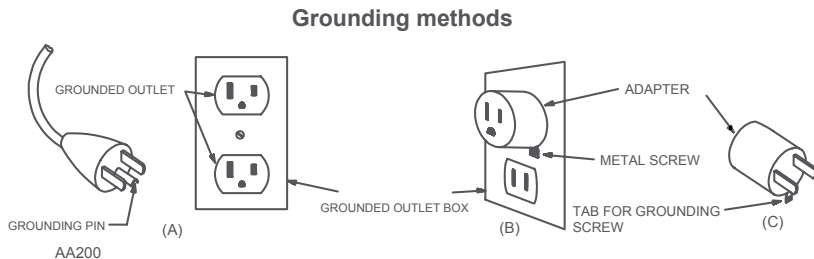
- Do not use outdoors or on wet surfaces when charging. Store indoors. Use indoor only.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Use the maintenance brush carefully to avoid injury. Keep out of reach of children.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle power cord, including power cord plug, and power cord terminals with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not immerse. Use only on carpet moistened by cleaning process.
- Brush may start unexpectedly. To reduce the risk of injury from moving parts, keep the power off before cleaning or servicing.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Prevent unintentional starting. Ensure the switch is in the off-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.

- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C (265 °F) may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
- Always turn off this appliance before connecting or disconnecting motorized nozzle.
- Do not use without filters in place.
- Do not use a flammable or combustible liquid to clean a floor.
- Please do not use the product when the temperature is higher than 40°C (104°F) or lower than 4°C (39°F) , or there is any liquid or sticky substance on the floor.
- Turn off all controls before unplugging.
- ⚠️When self-cleaning and drying, the temperature of accessible surfaces of the charging dock, roller and vacuum cleaner will be high. Please do not touch the surfaces which are prone to getting hot during use. Only touch after the surfaces have cooled down.
- This product can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the product in a safe way and understand the hazards involved. Children shall not play with the product. Cleaning and user maintenance shall not be made by children without supervision.
- Do not vacuum cords or other cables to avoid danger.
- Only use the product in accordance with the User Manual. Any loss or damage caused by improper use will be borne by the user.
- If the dock is placed in an area susceptible to thunderstorms or with unstable voltage, take protection measures.
- Connect to a properly grounded outlet only. See Grounding Instructions.

GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-V circuit and has a grounding attachment plug that looks like the plug illustrated in sketch A in Grounding methods. Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adaptor should be used with this appliance.



SAVE THESE INSTRUCTIONS

Household use only.

Battery and Charging

- Please keep the power cord and docking station away from heat (such as heating plates).
- The battery must be removed from the appliance before it is scrapped.
- The appliance must be disconnected from the supply mains when removing the battery.
- The battery is to be disposed of safely. Please do not discard waste batteries. Leave them to a professional recycling organization.
- Do not wipe or clean the power cord or docking station charging contacts with a piece of wet cloth or wet hands.
- Please make sure the cleaner is powered off in shipment and original packaging is advised.
- If left unused for a long period, please store the cleaner in a cool and dry place after having it fully charged and switched off, charge it at least every three months to avoid the battery being over discharged.
- Do not discard waste batteries. Leave them with a professional recycling organization.

Battery pack charging temperature		4°C ~ 40°C (39 ~ 104°F)
Battery pack using temperature		4°C ~ 40°C (39 ~ 104°F)
Battery pack storage temperature	Long Storage(3 months)	-20°C ~ 45°C (-4 ~ 113 °F)
	Long Storage(6 months)	-20°C ~ 20°C (-4 ~ 68 °F)

International Symbols Explanation

Ⓞ – ON-OFF (push-push) symbol [symbol IEC 60417-5010 (2009-02)]

~ – ALTERNATING CURRENT symbol [symbol IEC 60417-5032 (2009-02)]

≡ – DIRECT CURRENT symbol [symbol IEC 60417-5031 (2009-02)]

Ⓢ – PROTECTIVE EARTH (Protective Ground) symbol [symbol IEC 60417-5019 (2009-02)]

FCC Statement

Compliance Information	
Product Name	Wet and Dry Vacuum Cleaner and Accessories
Product Model	Wet and Dry Vacuum Cleaner Model: WD3D1A Dock Charger Model: MDS06LRR
Compliance Statement	This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including inter-ference that may cause undesired operation.
Correspondence of the responsible party in USA	
Company	Roborock Technology Co.
Address	ROOM 1227, 12TH FLOOR, 1000 N. WEST STREET, WILMINGTON, DE 19801
Email	support@roborock.com

Warning

Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IC Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

MPE Requirements

To satisfy FCC / IC RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operations at closer than this distance is not recommended.

CAN ICES-3 (B)/NMB-3(B)

A Product Introduction

A1 Vacuum Cleaner

⏻—Power

- Press: Start/Pause
- Press and hold for 2 seconds while in upright and locked position: Switch off
- Press while charging: Start/ Stop drying

⏸—Change Mode

- Press: Switch to AUTO/MAX/ ECO mode

⏻—Self-Clean

- Press while charging: Start/ Stop self-cleaning
- Press and hold for 2 seconds while charging: Start DEEP mode

A1-1—Handle

A1-2—Handle Release

A1-3—Dirty Tank Release

A1-4—Dirty Tank

A1-5—Smart Active Drive Wheels

A1-6—LED Display

A1-7—Clean Tank Release

A1-8—Clean Tank

A1-9—Cleaning Head

A1-10—Roller Cover Release

A1-11—Roller Cover

A1-12—Cleaning Head Searchlight

A1-13—Roller

A2 Screen Functions

A2-1—Dirt Level

A2-2—ECO Mode

A2-3—Charging

A2-4—Battery Level

A2-5—AUTO Mode

A2-6—MAX Mode

A2-7—WiFi

- Off: WiFi disabled
- Flashing slowly: Waiting for connection
- Flashing quickly: Connecting
- Steady on: WiFi connected

A2-8—Error

A2-9—Drying

A3 Charging Dock

A3-1—Charging Contacts

A4 Power Cord

A5 Filter

A6 Maintenance Brush

B Product Installation

B1 Installing and Removing the Handle

- B1-1—Insert the handle into the vacuum cleaner until it clicks in place. The screen should face forward.
- B1-2—To remove the handle, hold the

handle firmly and pull it out while inserting a hard object into the hole on the back of the vacuum body to press the release button.

B2 Connecting the Charging Dock

- B2-1—Place the charging dock upside down, connect the power cord into the bottom of the charging dock, and store the extra cord inside the power cord storage slot as required.

Note: Power cord can exit from either side.

- B2-2—Place the charging dock on a flat, hard surface and then plug it into the socket.

Note: Do not place the charging dock in humid locations or near any heat sources, such as bathrooms, kitchens, or radiators.

- B2-3—The maintenance brush can be placed in the groove behind the charging dock.




Connecting to the App

1. Download the App

Search "Roborock" in the App Store or Google Play or scan the QR code to download and install the app.



2. Reset WiFi

- Keep the machine upright and press  to light up the screen and enter standby mode.
- Press and hold  and  until you hear the “Resetting WiFi” voice alert. The reset is complete when the WiFi indicator flashes slowly. The vacuum cleaner will then wait for a connection.

Note: If the mobile phone fails to connect to the vacuum cleaner because your router configuration has changed or you forget your password or for any other reasons, reset the WiFi, and add your device again.

3. Add the Device

Open the Roborock app, tap “Scan to Connect” or “Search for Device” on the home page, and add the device as instructed in the app.

Notes:

- The actual process may vary due to ongoing app updates. Follow the instructions provided in the app.
- Only 2.4 GHz WiFi is supported.
- If the vacuum cleaner waits more than half an hour for a connection, WiFi will be automatically disabled. If you want to reconnect, reset the WiFi before proceeding.

Instructions for Use

Filling the Clean Tank

- C1-1**— Hold the upper part of handle firmly, and pull out the clean tank.
- C1-2**— Open the plug, fill it with tap water, and then close it tightly. The water

level should not exceed the MAX line, then close the plug tightly.

- C1-3**— Tilt the clean tank, install the bottom in place, and then gently push it inward until it clicks in place.

Notes:

- To avoid deforming the clean tank, only use cold water.
- To prevent any potential damage to the clean tank, do not use any disinfectant and only use detergent recommended by Roborock.


Locking and Unlocking

- C2-1**— Tap one side of the cleaning head and push the handle to lock the cleaning head or pull the handle to unlock the cleaning head.


C2-2— Locked

C2-3— Unlocked

Starting the Vacuum Cleaner

Unlock the cleaning head and press the  button to start the vacuum cleaner.

Notes:

- The cleaning head does not work when locked. Unlock it first.
- Press the  button to start or stop drying while the vacuum cleaner is charging.

Low-Profile Cleaning


- When lowering the handle during operation, the vacuum cleaner can be positioned flat to clean low-lying areas. Please be aware that when the vacuum cleaner is in this flat position, the usable volume of the dirty tank is reduced. Therefore, we recommend cleaning the

dirty tank before tackling low-lying.

- When the vacuum cleaner is laid flat for cleaning, it will automatically adjust its operating mode.



Note: The vacuum cleaner can only be laid flat when the Self-Clean button faces up.

Switching Modes

Press the  button to switch to AUTO, MAX, or ECO mode. The screen will display the icon for the current mode.

Note: When the vacuum cleaner is laid flat for cleaning or when there is a significant amount of water on the floor, it will automatically adjust its operating mode to prevent sewage from entering, and there will be no response when switching between modes.

Standby and Power Off

- When the vacuum cleaner is operating, press the  button to pause it and enter standby mode.
- In standby mode, you can lock the cleaning head and place the vacuum cleaner upright on the floor.
- Lock the cleaning head and press and hold the  button for 2 seconds to turn off the vacuum cleaner. If the vacuum cleaner is left idle for 5 minutes in standby mode, it will automatically turn off.

Note: You can modify the settings in the app to enable automatically resume operation after unlocking the cleaning head.

Adding and Emptying Water

When the dirty tank is full or the clean tank

is empty during use, the vacuum cleaner will provide audio and visual alerts. Add water into the clean tank or empty the dirty tank before continuing.

C7 Emptying the Dirty Tank

C7-1— Hold the body of the dirty tank with one hand, push the dirty tank release with another hand, and then remove the tank.

C7-2— Gently lift out the handle of the cover to remove it, and then pour out the dirty water.

C7-3— Reinstall the cover, tilt the dirty tank, install the bottom in place, and then gently push the tank inward until it clicks in place.

C8 Charging and Self-Cleaning

1. Lock the cleaning head, and place the vacuum cleaner onto the charging dock. The voice alert "Start Charging" indicates that the vacuum cleaner is charging.
2. Press the **⏻** button on the top of the handle to start self-cleaning using hot water. Press and hold the **⏻** button for 2 seconds to switch to DEEP self-cleaning mode using hot water. Alternatively, set the self-cleaning type to self-cleaning using water at room temperature or self-cleaning using warm water in the app.
3. After self-cleaning finishes, empty the dirty tank to prevent odors.

Notes:

- The product is equipped with a built-in high-performance lithium-ion rechargeable battery pack. To maintain battery performance, keep the product charged for normal use.
- Self-cleaning can only be used when the vacuum cleaner is charging and the battery level is $\geq 20\%$. Do not lift the vacuum cleaner during the self-cleaning process.
- Always place the vacuum cleaner on the charging dock after use to prevent water stains.

C9 Drying

Drying starts automatically after self-cleaning is completed. To manually start or stop drying, press the **⏻** button on the docked vacuum cleaner.

Note: You can use the Roborock app to stop the automatic drying that initiates after the self-cleaning process.

Voice Alert Settings

Connect to the app to adjust the volume of voice alerts.

D Routine Maintenance

To maintain optimal performance of the product, refer to the following table for routine maintenance.

Parts	Maintenance Frequency	Replacement Frequency
Roller	2-4 weeks	6-12 months
Filter	1 month	6-12 months

Parts	Maintenance Frequency	Replacement Frequency
Cleaning head and dirty water pipe	1 month	N/A
Dirty tank	1 month	N/A
Charging dock	As needed	N/A
Charging contacts	1 month	N/A
Roller cover	2-4 weeks	N/A
Smart active drive wheels	As needed	N/A

Note: The frequency of replacement may vary with the actual situation. If abnormal wear occurs, replace the parts immediately.

Product Maintenance

If this product is left unused for a prolonged period of time, fully charge it and unplug it before storing it in a cool and dry place. Do not place the product in humid locations or under direct sunlight. Charge it at least once every 3 months to avoid overdischarge.

Cleaning the Vacuum Cleaner

Wipe and clean the vacuum cleaner with a soft and dry cloth. Before cleaning, remove the vacuum cleaner from the charging dock and switch it off.

D1 Cleaning the Dirty Tank and Filter

D1-1—Take out the dirty tank, pull out the cover, and take out the filter from the cover. Remove any trash attached to the filter using the provided maintenance brush. If the filter is dirty, rinse it with cold water and then shake off the residual water.

D1-2—Dry all parts thoroughly before installing them back in place.

Notes:

- Use a second filter if necessary.
- Do not touch the filter with your hands, brushes, or sharp objects to avoid damage to the filter.

D2 Cleaning the Roller and Roller Cover

D2-1—Press the release buttons on both sides of the cover simultaneously and lift the cover upwards to detach it.

D2-2—Press the buttons on one side of the roller and pull the roller out from the side. Remove any dirt attached to the roller using the provided maintenance brush, and rinse it with clean water.

Notes:

- Use the maintenance brush carefully to avoid injury.
- Before you clean the roller, make sure that the vacuum cleaner is switched off or in upright and locked position

D2-3—Rinse the detached roller cover with clean water.

D2-4—Reinstall the roller and roller cover in the correct order.

D3 Cleaning the Smart Active Drive Wheels

Clean the smart active drive wheels regularly.

D4 Cleaning the Cleaning Head and Dirty Water Pipe

1. Switch off the vacuum cleaner and stabilize the body. Remove the dirty tank, roller cover, and roller.
2. Clean the roller slot and dirty water pipe with the provided maintenance brush.
3. Reinstall the roller, roller cover, and dirty tank in place.

Note: Do not wash the cleaning head directly with water.

D5 Cleaning the Charging Dock

Unplug the charging dock and use a soft dry cloth to clean the surface and charging contacts of the charging dock.

Note: Do not rinse the charging dock directly with water.

Basic Parameters


Vacuum Cleaner

Model	WD3D1A
Rated Input	25.6V~ 1A
Battery	21.6 V/4000 mAh (TYP) Lithium-ion battery

Dock Charger

Model	MDS06LRR
Rated Input Voltage	120V~
Rated Frequency	60Hz
Rated Input (Hot water washing mop)	12A
Rated Input (Charging & drying)	1.4A
Rated Output	25.6V~ 1A
Charging Battery	21.6 V/4000 mAh (TYP) Lithium-ion battery

Common Issues

Issue	Solution
There are large water stains on the floor, the cleaning head leaks water, or water cannot be vacuumed from the floor.	<ul style="list-style-type: none">Remove the roller and the dirty tank to check for a clog in the dirty water pipe or the suction outlet, and check if the filter is clogged or wet. Clear all blockages, clean the filter, and make sure dirty tank and filter are properly installed before retrying.
The screen does not light up and the vacuum cleaner cannot start.	<ul style="list-style-type: none">Low battery level. Charge it before use.
There is an unpleasant smell during use.	<ul style="list-style-type: none">Clean the roller, dirty tank, and filter.
Cleaning creates a lot of bubbles.	<ul style="list-style-type: none">Do not add detergent or disinfectants that are not recommended by Roborock to the clean tank, or spray such detergent or disinfectants on the floor.Do not add too much detergent or disinfectants that are recommended by Roborock to the clean tank.
The vacuum cleaner does not charge when docked.	<ul style="list-style-type: none">Clean the charging contacts on the charging dock and the corresponding part on the vacuum cleaner.
The screen is on, but the buttons do not respond.	<ul style="list-style-type: none">Press and hold the  for 10 seconds to force restart the vacuum cleaner.
Unable to connect to WiFi.	<ul style="list-style-type: none">WiFi is disabled. Reset the WiFi and try again.Poor WiFi signal. Move the vacuum cleaner to an area with good WiFi reception.Abnormal WiFi connection. Reset the WiFi, download the latest mobile app and retry.Unable to connect to WiFi. There may be an error with your router settings. Contact Roborock Customer Service for help with troubleshooting.
Is power always being drawn when the vacuum cleaner is on the dock?	<ul style="list-style-type: none">The vacuum cleaner will draw power while it is docked to maintain battery performance, but the power consumption is extremely low.

Environmental Protection Description

Removing the Battery

* The following information applies only when disposing of the vacuum cleaner and should not be followed for day-to-day operations.

The chemical substances contained in the built-in lithium-ion battery of this product can cause environmental pollution. Remove the battery before disposing of this product and hand it to a professional battery recycling facility for centralized disposal.

How to remove the battery:

1. Remove the handle and remove the clean tank and dirty tank at the same time.
2. Unscrew 1 screw below the top rear cover and remove the top rear cover.
3. Unscrew the 6 screws on the bottom rear cover, and then unscrew the 6 screws on the front cover.
4. Disconnect the contacts on the motherboard and remove the battery.

Notes:

- Before removing the battery, make sure it is fully drained. Do not attempt to remove the battery if the vacuum cleaner is connected to the dock.
- When unplugging the circuit board cord, avoid positive electrodes touching with negative ones to prevent causing short circuits.
- Remove the entire battery pack. Avoid damaging the battery pack casing to avoid short-circuits or leakage of hazardous substances.
- In the event of accidental contact with battery fluid, rinse thoroughly with water and seek immediate medical care.

Holiday Energy Saving Function

In holiday mode the device will switch to Low Power mode to minimize power consumption. This includes dimming of the LED indicator, and the stopping of all non-charging related functions including cleaning, remote control over WiFi, and more.

To activate holiday mode, firstly, remove the wet and dry vacuum cleaner from the charging dock and turn it off. Secondly, press and hold the Change Mode button and at the same time, put the vacuum back to the dock and wait 10 seconds until hear “ticktack” then release the button. The wet and dry vacuum cleaner, main unit and charging dock will enter holiday mode.

To deactivate holiday mode, you need two steps:

1. Remove the wet and dry vacuum cleaner from the charging dock and press and hold the Power button for 10 seconds.
2. Unplug the power cord and reconnect.