How do I connect my robot to Roborock app on an iOS device?

1. Download the Roborock from the App Store.



2. Select your current region and register for a Roborock account by your phone number or e-mail, and then go back to the previous page to log in.

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	Please create your account		Welcome	
	Region USA(+1)	>	roborockservice@gmail.com	×
	Enter phone number	×	Enter password	Ø
0	Enter code	Get code	Forgot password?	
	I agree to Roborock's <user agreement=""> and <privacy policy=""></privacy></user>		Log In	
Log In	Next		Other ways to log in	
<u>Sign Up</u>	Register with email			

3. Connect robot cleaner to Roborock app.

Notes:

- a. Make sure your phone is already connected to Wi-Fi;
- b. Open the top of your cleaner to see the Wi-Fi indicator light during the connection process.

3.1 Add Robot Vacuum Cleaner

3.1.1 If you haven't added any device under the account. Press the "Search for device" icon to add the device.



3.1.2 If you already have one device online in the app, and want to add another roborock device, please tap the "+" icon to add device.



3.2 Select robot model.

3.2.1 If you're using Q series including Q7max, Q5, and Q7, use your phone to scan the QRcode.



Here's where you can find the QRcode.

3.2.2 If you're using other models, please click "No QR code found". Then choose the model you're using.



3.3 Select your home Wi-Fi and input your Wi-Fi password.

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*5G WiFi is not supported

3.4 Press the buttons on top of the robot as instructed by the app to reset wifi. 山山中国电信 令 18:47 イ ④ 67% ■

< Add Robot Vacuum Cleaner

1. Open the robot's cover to see the WiFi indicator light.

2. Press and hold the "Spot cleaning" and "Dock" buttons for three seconds or until you hear the "Reseting WiFi" voice prompt. The robot is now in pairing mode,and the WiFi indicator light will flash slowly.



3.5 Then please tick the circle in front of the "Wifi reset" and tap "Next".

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Add Robot Vacuum Cleaner

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3.6 Tap "Connect to robot Wi-Fi".

3.7 Select Wi-Fi network named roborock-vacuum-xxxx to connect.

Note: It doesn't matter if you see any message like "No internet connection" under robot's wifi. Just go back to the app.



3.8 Go back to the Roborock app and the connection interface will appear. Wait until you get 3 check marks. Then press "Use now".





Note:

The Wi-Fi indicator on the top of your vacuum will go from flashing to solid if it has connected successfully

